



NORTHDOWN SURGERY **PATIENT PARTICIPATION GROUP** **Meeting held 2nd November 2022**

Attendees:

Patients: JD (Chairman, patient), JC, PR, MD, CK, TK & JL.

Surgery staff: Louise Dobbyn (Deputy Practice Manager)

1. Welcome and Introductions

The meeting was opened by JD who welcomed everybody and introduced the surgery members present at the meeting.

2. Apologies for absence

DN

3. Minutes of the last meeting

These were read and it was agreed and were kindly adopted by MD & PR.

4. Additional Meeting

With Dr Peshen re new premises 25th November 2022 at 6:30 pm

5. Practice Manager's Report – November 2022

We continue to monitor and improve processes to ensure that our practice runs as smoothly as it can, given the clinician staffing levels we currently have.

AOB

We are still looking for an Hon. Secretary to take minutes of PPG meetings and to attend CCG meetings at the council offices.

JL said the surgery needs a mobile app, members of the group were not convinced this is necessary.

We discussed changing the day of PPG meetings but it was agreed that it would stay as Wednesday.

Going forward it was mentioned it would be nice to have a speaker/presentation there.

LD suggested a coffee/cake morning to raise money for a local charity.

LD reported that in 2010 there were 81 GP's in Thanet, today there are 43.

JL reported that he would not be coming to the meetings again, this was just a one off to discuss a mobile app.

Jayex screen not central in the waiting room, also no clock in the waiting room

– LD to look in to this.

JD closed the meeting

Date of next meeting – Wednesday 25th January 2023